

GENERAL INFORMATION

INTERPHEX 2024

SHOW INFORMATION: A-Z GUIDE

AGE RESTRICTIONS:

In accordance with display rules and regulations and security measures, no one under the age of 18 will be admitted in the exhibit hall at any time, including infants and strollers. There will be no exceptions.

AUDIO VISUAL:

Metropolitan Audio-Visual Services is the official audio/visual services. They will maintain a full staff on site. Please click [here](#) for their AV order form.

BOOTH FURNISHINGS:

Booth equipment, services and furnishings are available through the Official General Contractor, FREEMAN. Order forms for these services should be completed and returned promptly to take advantage of the advance discount pricing. Please be sure to indicate your booth number on all forms. Please click [here](#) for the Booth Furnishing order form.

BUSINESS CENTER:

FedEx/Kinkos will operate a full-service business center on-site to provide printing, copying, binding, small package shipping, etc. You may contact them by phone 212-216-2900 or email at usa1280@fedex.com.

CATERING:

Cultivated has exclusive rights to all catering in the facility. Please click [here](#) for the order forms.

CLEANING:

Cleaning crews will be provided for general exhibit hall clean up, including aisles, each day before the opening of the Show and during Show hours. If you need cleaning services in your booth -- vacuuming, shampooing, trash removal – Please click [here](#) for the Booth Cleaning order form. **Show Management does not provide cleaning or vacuuming for booth carpet at any time.**

COPYRIGHTED MUSIC:

If any copyrighted music is to be played in your booth, you must obtain all necessary licenses from the copyright owner or licensing agency representing the copyright owner. The licensing requirements include the playing of live, as well as recorded music, (records, tapes, compact discs, etc.) and include music, whether it is the essence of the presentation or is only used as background, on a videotape or other presentation.

The proper license must be posted in your booth and available for inspection at the request of Show Management or properly authorized agents of ASCAP or BMI. We advise you to contact these agencies as listed below to acquire the proper licenses:

ASCAP Licensing Dept.
1 Lincoln Plaza
New York, NY 10023
Tel: 212-621-6000

BMI (Broadcast Music, Inc.)
10 Music Square East
Nashville, TN 37203-4399
Tel: 800-925-8451, 615-401-2000

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Adherence to these federally mandated copyright licensing laws is of critical importance. Failure to do so is both a violation of federal copyright law, and a breach of your contract for exhibit space for the Show.

CRATE REMOVAL, STORAGE AND RETURN:

Empty crates will be removed to storage and returned to your booth at the end of the Show by our floor crew at no additional charge, provided you have used material handling services for the delivery of your booth. Do not store merchandise in crates or cartons marked for empty storage.

DISPLAY RULES AND REGULATIONS:

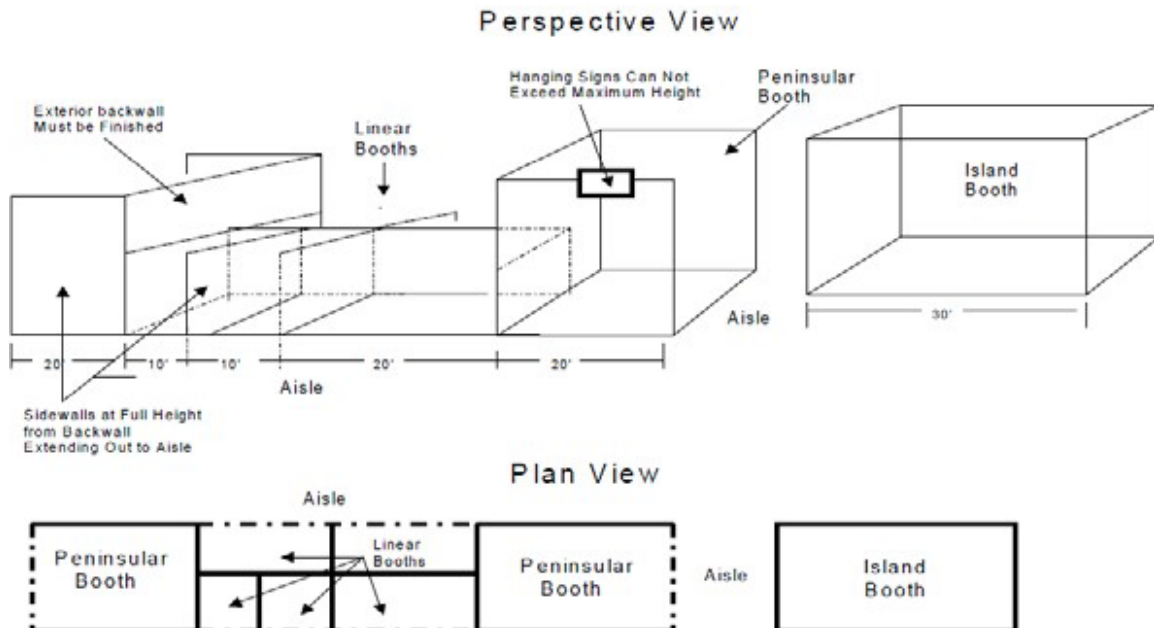
The following rules and guidelines specify what an exhibitor can and cannot do with their booth space. These rules and guidelines are based on the physical characteristics of the exhibit hall, the intent to be equally fair to all exhibitors, and the safety of all concerned. **Please review these rules and plan your display accordingly as variances will not be granted prior to the Show or on-site.**

DEMONSTRATION AREAS:

Demonstration areas must be confined within the exhibit space so as not to interfere with any traffic in the aisles. Exhibitors must contract sufficient space to be able to comply with this rule.

When large crowds gather to watch a demonstration and interfere with the flow of traffic down the aisles or create excessive crowds at neighboring booths, it is an infringement on the rights of other exhibitors. Aisles may not be obstructed at any time.

Examples of Cubic Content



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DEMONSTRATION EQUIPMENT:

Equipment, product, or machinery, when displayed to demonstrate or simulate industrial application, are exempt from the foregoing height limits, but are restricted only by ceiling height, as well as building and safety codes.

EXPOSED AREAS MUST BE FINISHED:

All backwalls, sidewalls or any other exposed areas of the display must be draped or finished surfaces. No graphics, logos, or print facing into another booth is allowed. Any company advertisement or promotion must face into the aisle.

In-line and peninsula booths must have a finished back wall covering the back of the booth. See-through back walls or displays which do not cover the back wall completely will not be allowed.

Please note that ***ALL FIRE HOSE CABINETS MUST BE KEPT VISIBLE AND CLEAR.***

After 5pm on Monday, April 15th any part of a booth with unfinished side or backwalls will be draped by Show Management at the expense of the exhibitor.

GRAPHICS ON NEIGHBORS' SIDE:

The backside of walls - the common border facing a neighboring booth - must be clear of copy, logos, or other graphics, so as not to be an eyesore to neighboring exhibitors.

HEIGHT LIMITATIONS:

INTERPHEX follows the cubic content rule, which allows exhibitors to make maximum use of their booth space. Under the cubic content rule, exhibitors may build up to the front of their booths, and up to the maximum allowable height according to booth type as indicated below.

HEIGHT LIMITATIONS:

The following maximum height limits will be strictly enforced. No height variances will be granted prior to or on site at the show. Please plan your booth display and sign structures accordingly.

- **In-Line (standard) booth** -Bounded by 1 or 2 aisles- **10' HEIGHT LIMITATION**
- **Peninsula booth (must be 400sqft or larger)** -Bounded by 3 aisles- **16' HEIGHT LIMITATION**
- **Island booth -Bounded by 4 aisles (must be 400sqft or larger)** - **20' HEIGHT LIMITATION**

PLEASE NOTE: Nothing will be permitted above these maximum heights, including signs, banners, truss structures, lighting, and display materials

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INSPECTION DEADLINE:

Any booth not occupied by 12:00 PM on Monday, April 15 will be presumed abandoned. If there is freight in the booth and Show Management believes the exhibitor will be late, then FREEMAN will set up the display as best they can with the information available. If there is no freight in the booth and/or Show Management believes the exhibitor will not participate in the show, the booth will be reassigned. **Exhibitors arriving after this time will be given space available and may incur additional costs.**

All exhibits must be completely set by 5pm on Monday, April 15. Although exhibitors may fine tune their booth before Show opening, no shipment will be accepted after Monday April 15 at 5pm. No shipment, equipment, or material may be brought onto the show floor during show hours.

ELECTRICAL:

All electrical work will be done exclusively by the Jacob K. Javits Convention Center electricians. Please click [here](#) for options.

EXHIBITOR REGISTRATION:

Exhibitor staff personnel wishing to enter the exhibit floor must always wear an exhibitor badge.

EXHIBITOR SERVICE AREA:

FREEMAN will maintain a Service Center during set-up, Show days and dismantling. All other official show contractors will also be set up in this area as well. Refer to the Quick Facts page for hours of operation.

All inquiries regarding booth services and orders should be made at the Exhibitor Service Center, including booth furnishings, labor, freight, cleaning, and special show services. Exhibitors who have ordered labor are asked to check in at this desk when they are ready to install their exhibits.

The person in charge of your exhibit should carefully inspect and sign for all work order forms. If you disagree with a bill presented for your signature, question it immediately. If you cannot come to a satisfactory agreement with the contractor, contact Show Management. Do not put it off. Once the Show has ended, it becomes very difficult to resolve issues.

FIRE AND SAFETY REGULATIONS:

The New York City Fire Marshal, in conjunction with the Jacob K. Javits Convention Center, has very specific fire regulations/restrictions and permit requirements regarding display material within the exhibit hall.

FLORAL/PLANT RENTAL:

Spring Valley Floral is the official florist. A service representative will be available on-site. Please click [here](#) for the Floral order forms.

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HOTEL/TRAVEL DISCOUNTS:

Call the INTERPHEX Travel Desk at 1-800-388-8108 or visit our website at INTERPHEX Travel for discounted rates on hotel, airline, and car rental.

INTERNATIONAL SHIPPING:

PIBL is the official provider of international shipping, customs brokerage, freight forwarding and related services for the Show. All merchandise imported into the United States requires Custom House Clearance prior to release from any USA port or airport. It is the sole responsibility of the exhibitor to adhere to customs and international guidelines. The exhibitor must ensure that all documents are valid and complete, and procedures are followed correctly. Show Management will not be held liable for freight held up due to customs issues, duty payments or any other problems related to inbound and outbound international shipments. Please click [here](#) for the PIBL ordering form and general information.

LABOR REGULATIONS:

New York City has several major unions that have jurisdiction over trade shows. Please plan now to abide by labor regulations. FREEMAN is the official labor contractor. Labor arrangements may be made to set-up, service and dismantle your exhibit. Information regarding labor jurisdiction can be found by clicking [here](#). If you have any further questions or would like a quote for labor services, you may contact FREEMAN directly at 201-246-2160.

Exhibitors using contractors other than FREEMAN for labor and/or supervision must return the EXHIBITOR DESIGNATED CONTRACTOR form to Show Management prior to May 29. NO EXCEPTIONS CAN BE MADE AFTER THIS DATE.

LIABILITY AND INSURANCE:

Exhibitors are advised to see that their regular company insurance includes coverage outside of company premises and that they have their own theft, public liability, and property damage insurance. Show Management and its contractors will not be responsible for injury or damage that may occur to an exhibitor or his/her employees or agents, nor to the safety of any exhibit or other property against theft, fire, accident, or any other destructive causes. Please review the space contract for details.

LICENSE AGREEMENT:

Please be sure you have read the space application for your booth for all exhibition rules and regulations. It is the exhibitor's responsibility to adhere to all rules pertaining to your license agreement.

MATERIAL HANDLING (DRAYAGE) SERVICES:

FREEMAN is the exclusive material handling provider on the exhibit floor. They will receive all shipments whether consigned in advance to their warehouse or sent directly to the Jacob K. Javits Convention Center.

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Material handling includes return of your empty cartons and crates at the close of the Show. Please click [here](#) for more details.

MEETINGS IN YOUR BOOTH:

If you plan to use your booth to conduct meetings before or after official Show hours, you must fax the following information to Matt Luke at 203-840-5434 or email matthew.luke@rxglobal.com by Friday April 12, 2024:

- A letter requesting early access to the Show floor for non-exhibitor personnel. Please state the exhibiting company and booth number.
- List the non-exhibitor personnel and type of badge they will be wearing.
- State the time and date of the meeting (meetings cannot be scheduled prior to the show opening on Tuesday, April 16 at 10am).
- State the name of the exhibitor who will meet the non-exhibitor personnel at the entrance to the show, and escort them directly to the booth.
- Access to the floor during non-show hours will be denied unless Show Management receives this written request in advance.

PLEASE NOTE: All attendees and booth personnel must have a badge to enter the exhibit hall. Please send your VIP tickets to your guests to register themselves and use the Exhibitor Badge Form in the Exhibitor Badges section to register your booth personnel.

SECURITY:

Show Management will provide perimeter security on the exhibit floor on a 24-hour basis during the entire period of the Show (including installation and dismantle). Every reasonable effort will be made to prevent losses; however, the final responsibility lies with the exhibitor. If you have items in your booth that are vulnerable to theft, take advantage of the complimentary storage room to lock up your merchandise during non-show hours.

SHOW COLORS:

INTERPHEX 2024 will have standard show colors assigned. All pipe and drape will be gray

SOUND LEVELS:

Sound level of presentation should be kept within the confines of the booth area and must not interfere with neighboring exhibits. Show Management will exercise their right to provide and maintain a fair exhibiting environment to all customers.

TELEPHONE SERVICES/INTERNET LINES:

All telecommunication services including internet lines will be handled through the Jacob K. Javits Convention Center. Please click [here](#) for options.

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VENDOR INVOICES:

Show Management will have personnel on hand throughout the course of the Show to consult with exhibitors regarding any bills received from service companies. If there is any question as to the charges made, please consult with our Show Representatives before paying the bill. Do not wait until after the Show to settle problems that can be easily resolved at the Convention Center.
